

## **G.A.I.C. December 21, 2005**

**Attendees:** Mary Pro, Larry Anderson, Gwen Thorpe, Rita Cox, Michelle Zuhlke, Doug Thomas, Don Herz, Shannon Ideus, Brian Stevenson.

### **Approval Of Minutes**

The November minutes were approved without changes.

### **Statistics**

#### **NT Hits**

City Council hits were up nearly 30% to just over 111,000 hits. There was also a significant increase in Web Traffic Cam hits (from 167,000 to 370,000). This was probably due to inclement weather and also several new cams going live. The Planning department was down about 50,000 from the prior month. The County Clerk had a significant reduction as did the Register of Deeds, which was down 21,000. All told NT hits were up 350,000 to just a little over 9,000,000, which amounts to a 4% increase.

#### **Mainframe Hits**

The Multiprise was down about 200,000 hits. Half of those were from the Register of Deeds, the other half were from the Assessor's Office.

#### **IMS Server**

These hits were down about 50,000 generally due to a reduction in Assessor photos.

#### **CJIS**

Had an all-time record of 45,000 accident reports downloaded. Total hits were at 556,000, the second highest all-time number of hits. Contractor hits were back up to a little over 31,000.

#### **User Sessions**

These were down a little at a total of 450,000.

### **ePayments**

The monthly total dropped a bit from \$71,000 to \$56,000, reduced water consumption was one of the major factors. Criminal histories dropped, they have been averaging 600-650 and were at 485 last month. Animal license renewals stayed about the same at 40. County property taxes had about 100,000 transactions this month, similar activity can be expected next month since it's close to the year end. We are seeing an increase in eCheck usage (away from credit cards).

#### **Event Parking**

Event parking dropped radically as expected following the end of the football season. However, event parking totals were up to \$ 47,400 from \$30,000 last year. There has been some discussion on ways to increase revenue for next year in this area. One idea is

to sell season parking passes. Another is to do parking passes on the street. The funds from this would be allocated differently from parking tickets.

### **Sewer Bills**

The final demo with the new water billing system was completed. Beginning mid-January inserts will be sent out with the billing stating that the \$2 fee will be waived for persons choosing to use the ebill/epay option for receiving and paying for water bills..

### **Parking Tickets**

We had 438 in November, last November we did 434 so no seasonal change. The new parking system has been in production for 3 1/2 months. Connectivity issues are being addressed. A new modem card was acquired that will go to both Cingular and AT&T towers.

### **Web Server Problems**

The memory problem turned out to be a problem with the slot on the motherboard. This has been addressed by moving memory to the other slots. Due to cost, this problem will not be fixed, as we will soon be acquiring a new server.

### **Digital Cities Award**

Lincoln got 4th place, (the highest ever). This happened to coincide with our tenth anniversary. The climb in ranking seems to be attributable to the addition of Mayor's Action Center and full online employment services, including 100% of our applications taken online. Additions being considered to the system that could influence future rankings include online swim passes, renting shelters and facilities reservations and class registration.

### **Web Assistant Retreat**

The syllabus for this is being created. It will be a full-day retreat. Items to be addressed include, 1) introducing a new system that will allow people to receive subscription notices for various newsletters and report updates, 2) keeping the calendar current and comprehensive. Other training, such as .html, is being considered. How to get people up to speed on aspects such as this using a mix of the video professor tapes and live instruction is being considered.

### **Next Meeting**

Next meeting is the 18 of January.